



Quality First

Once again, we are pleased to present our annual water quality report covering all testing performed between January 1 and December 31, 2020. As in years past, we have dedicated ourselves to producing drinking water that meets all state and federal standards. We continually strive to adopt new methods for delivering the best-quality drinking water to you. To that end, we remain vigilant in meeting the challenges of new regulations, source water protection, water conservation, and community outreach and education, while continuing to serve the needs of all our water users. Thank you for allowing us the opportunity to serve you and your family.

Water Conservation Tips

You can play a role in conserving water and saving yourself money in the process by becoming conscious of the amount of water your household is using and by looking for ways to use less whenever you can. It is not hard to conserve water. Here are a few tips:

- Automatic dishwashers use 15 gallons for every cycle, regardless of how many dishes are loaded. So, get a run for your money and load it to capacity.
- Turn off the tap when brushing your teeth.
- Check every faucet in your home for leaks. Just a slow drip can waste 15 to 20 gallons a day. Fix it and you can save almost 6,000 gallons per year.
- Check your toilets for leaks by putting a few drops of food coloring in the tank. Watch for a few minutes to see if the color shows up in the bowl. It is not uncommon to lose up to 100 gallons a day from an invisible toilet leak. Fix it and you can save more than 30,000 gallons a year.
- Use your water meter to detect hidden leaks. Simply turn off all taps and water-using appliances. Then check the meter after 15 minutes. If it moved, you have a leak.

How Long Can I Store Drinking Water?

The disinfectant in drinking water will eventually dissipate, even in a closed container. If that container housed bacteria prior to filling up with the tap water, the bacteria may continue to grow once the disinfectant has dissipated. Some experts believe that water can be stored up to six months before needing to be replaced. Refrigeration will help slow the bacterial growth.

Public Meetings

The Water Utilities Department is part of the city government and follows not only federal and state regulations but also ordinances established by City Council. The City Council normally meets each Tuesday at City Hall, 801 Main Street, Beaumont, TX, at 1:30 p.m., or you may contact the Council Members at (409) 880-3770. You are invited to participate in our public forum to voice your concerns about our drinking water.

Where Does My Water Come From?

The City of Beaumont has two sources of water: (1) well water is pumped from the Chicot Aquifer at three different well sites located in Hardin County, and (2) surface water from the Neches River. Well water is chloraminated before it is pumped to the city. Surface water receives a more complex treatment, including filtration and chloramination. The City of Beaumont inspects and analyzes both sources of water daily to ensure compliance with all federal and state requirements. The water plant is operated 24 hours a day, 7 days a week to give you the best-quality water possible. Contaminants may be found in drinking water that may cause taste, color, or odor problems. Sometimes the city has water line breaks. When they occur, the color comes from iron and mineral deposits inside the pipe that become dislodged. After the water line is repaired, the water will clear and you may run your faucet to clear the discolored water in your home's pipes. To report a water line break or discolored water, please call 311.

Important Health Information

You may be more vulnerable than the general population to certain microbial contaminants, such as *Cryptosporidium*, in drinking water. Infants, some elderly, or immunocompromised persons such as those undergoing chemotherapy for cancer; those who have undergone organ transplants; those who are undergoing treatment with ste-

roids; and people with HIV/AIDS or other immune system disorders can be particularly at risk from infections. You should seek advice about drinking water from your physician or health-care provider. Additional guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* are available from the Safe Drinking Water Hotline at (800) 426-4791.

QUESTIONS? For questions about the information in this report, please contact Troy Pierce, Water Production Superintendent, at (409) 880-3785, or John Pippins III, Water Utilities Designer Manager, at (409) 785-4702.

Lead in Home Plumbing

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. This water supply is responsible for providing high-quality drinking water, but we cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline at (800) 426-4791 or at www.epa.gov/safewater/lead.

Water Loss Audit

In the water loss audit submitted to the Texas Water Development Board during the year covered by this report, our system lost an estimated 2,046,434,346 gallons of water. If you have any questions about the water loss audit, please call Water Utilities at (409) 866-0026.

Source Water Assessment

A Source Water Assessment Plan (SWAP) is now available at our office. This plan is an assessment of the delineated area around our listed water sources through which contaminates, if present, could migrate and reach our source water. It also includes an inventory of potential sources of contamination within the delineated area, and a determination of the water supplies' susceptibility to contamination by the identified potential sources.

The results indicate that some of our sources are susceptible to certain contaminants. The sampling requirements for our water system are based on this susceptibility and previous sample data. Any detections of these contaminants will be found in this annual report. Anyone wishing to review the study may call (409) 866-0026 or (409) 880-3785.

Substances That Could Be in Water

To ensure that tap water is safe to drink, the U.S. EPA prescribes regulations limiting the amount of certain contaminants in water provided by public water systems. U.S. Food and Drug Administration regulations establish limits for contaminants in bottled water, which must provide the same protection for public health. Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of these contaminants does not necessarily indicate that the water poses a health risk.

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it can acquire naturally occurring minerals, in some cases, radioactive material; and substances resulting from the presence of animals or from human activity. Substances that may be present in source water include:

Microbial Contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, or wildlife;

Inorganic Contaminants, such as salts and metals, which can be naturally occurring or may result from urban storm-water runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming;

Pesticides and Herbicides, which may come from a variety of sources such as agriculture, urban storm-water runoff, and residential uses;

Organic Chemical Contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and which may also come from gas stations, urban storm-water runoff, and septic systems;

Radioactive Contaminants, which can be naturally occurring or may be the result of oil and gas production and mining activities.

Contaminants may be found in drinking water that may cause taste, color, or odor problems. These types of problems are not necessarily causes for health concerns. For more information on taste, odor, or color of drinking water, please contact our business office. For more information about contaminants and potential health effects, call the U.S. EPA's Safe Drinking Water Hotline at (800) 426-4791.

Test Results

ur water is monitored for many different kinds of substances on a very strict sampling schedule. And, the water we deliver must meet specific health standards. Here, we only show those substances that were detected in our water (a complete list of all our analytical results is available upon request). Remember that detecting a substance does not mean the water is unsafe to drink; our goal is to keep all detects below their respective maximum allowed levels.

The State recommends monitoring for certain substances less than once per year because the concentrations of these substances do not change frequently. In these cases, the most recent sample data are included, along with the year in which the sample was taken.

The percentage of Total Organic Carbon (TOC) removal was measured each month, and the system met all TOC removal requirements set.

We participated in the 4th stage of the U.S. EPA's Unregulated Contaminant Monitoring Rule (UCMR4) program by performing additional tests on our drinking water. UCMR4 sampling benefits the environment and public health by providing the U.S. EPA with data on the occurrence of contaminants suspected to be in drinking water, in order to determine if U.S. EPA needs to introduce new regulatory standards to improve drinking water quality. Unregulated contaminant monitoring data are available to the public, so please feel free to contact us if you are interested in obtaining that information. If you would like more information on the U.S. EPA's Unregulated Contaminants Monitoring Rule, please call the Safe Drinking Water Hotline at (800) 426-4791.

REGULATED SUBSTANCES							
SUBSTANCE (UNIT OF MEASURE)	YEAR SAMPLED	MCL [MRDL]	MCLG [MRDLG]	AMOUNT DETECTED	RANGE LOW-HIGH	VIOLATION	TYPICAL SOURCE
Barium (ppm)	2020	2	2	0.043	0.043-0.043	No	Discharge of drilling wastes; Discharge from metal refineries; Erosion of natural deposits
Chlorine (ppm)	2020	[4]	[4]	3.12	0.62-5.20	No	Water additive used to control microbes
Combined Radium (pCi/L)	2017	5	0	1.5	1.5–1.5	No	Erosion of natural deposits
Cyanide (ppb)	2020	200	200	70	10–70	No	Discharge from steel/metal factories; Discharge from plastic and fertilizer factories
<i>E. coli</i> (# positive samples)	2020	see footnote 1	0	0	NA	No	Human and animal fecal waste
Haloacetic Acids [HAAs] (ppb)	2020	60	NA	19.1	15.9–23.6	No	By-product of drinking water disinfection
Nitrate (ppm)	2020	10	10	0.11	0.05–0.11	No	Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits
TTHMs [Total Trihalomethanes] (ppb)	2020	80	NA	28.1	26.7–29.5	No	By-product of drinking water disinfection
Total Organic Carbon [TOC] (% removal)	2020	ТТ	NA	47.6	47.6–68.7	No	Naturally present in the environment
Turbidity ² (NTU)	2020	TT	NA	0.41	0-0.41	No	Soil runoff
Turbidity (lowest monthly percent of samples meeting limit)	2020	TT = 95% of samples meet the limit	NA	99.46	NA	No	Soil runoff



Definitions

90th %ile: The levels reported for lead and copper represent the 90th percentile of the total number of sites tested. The 90th percentile is equal to or greater than 90% of our lead and copper detections.

AL (**Action Level**): The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.

MCL (Maximum Contaminant Level): The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

MCLG (Maximum Contaminant Level Goal): The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

MRDL (Maximum Residual Disinfectant Level): The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

MRDLG (Maximum Residual Disinfectant Level Goal): The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

NA: Not applicable.

ND (Not detected): Indicates that the substance was not found by laboratory analysis.

NTU (Nephelometric Turbidity Units): Measurement of the clarity, or turbidity, of water. Turbidity in excess of 5 NTU is just noticeable to the average person.

pCi/L (**picocuries per liter**): A measure of radioactivity.

ppb (parts per billion): One part substance per billion parts water (or micrograms per liter).

ppm (parts per million): One part substance per million parts water (or milligrams per liter).

SCL (Secondary Contaminant Level): These standards are developed to protect aesthetic qualities of drinking water and are not health based.

TT (**Treatment Technique**): A required process intended to reduce the level of a contaminant in drinking water.

Tap Water Samples Collected for Copper and Lead Analyses from Sample Sites throughout the Community

SUBSTANCE (UNIT OF MEASURE)	YEAR SAMPLED	AL	MCLG	AMOUNT DETECTED (90TH %ILE)	SITES ABOVE AL/TOTAL SITES	VIOLATION	TYPICAL SOURCE
Copper (ppm)	2018	1.3	1.3	0.168	0/51	No	Corrosion of household plumbing systems; Erosion of natural deposits
Lead (ppb)	2018	15	0	2.2	0/51	No	Lead services lines; Corrosion of household plumbing systems, including fittings and fixtures; Erosion of natural deposits

SECONDARY SUBSTANCES

SUBSTANCE (UNIT OF MEASURE)	YEAR SAMPLED	SCL	MCLG	AMOUNT DETECTED	RANGE LOW-HIGH	VIOLATION	TYPICAL SOURCE
Aluminum (ppb)	2020	200	NA	126	126–126	No	Erosion of natural deposits; Residual from some surface water treatment processes
Chloride (ppm)	2020	300	NA	24	20–24	No	Runoff/leaching from natural deposits
Copper (ppm)	2020	1.0	NA	0.0029	0.0029-0.0029	No	Corrosion of household plumbing systems; Erosion of natural deposits
Fluoride (ppm)	2020	2.0	NA	0.43	0.1–0.43	No	Erosion of natural deposits; Water additive, which promotes strong teeth; Discharge from fertilizer and aluminum factories
Manganese (ppb)	2020	50	NA	26.4	26.4–26.4	No	Leaching from natural deposits
Sulfate (ppm)	2020	300	NA	58	4–58	No	Runoff/leaching from natural deposits; Industrial wastes
Total Dissolved Solids [TDS] (ppm)	2020	1,000	NA	253	153–253	No	Runoff/leaching from natural deposits

UNREGUL	ATED SU	JBSTAN	ICES :
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CHIREGOE/HED SOBSIANCES				
SUBSTANCE (UNIT OF MEASURE)	YEAR SAMPLED	AMOUNT DETECTED	RANGE LOW-HIGH	TYPICAL SOURCE
Bromide (ppm)	2019	0.0529	0.0441-0.0529	Naturally present in the environment
Bromodichloromethane (ppb)	2020	5.5	5.5–5.5	By-product of drinking water disinfection
Chlorodibromomethane (ppb)	2020	4.3	4.3-4.3	By-product of drinking water disinfection
Chloroform (ppb)	2020	6.1	6.1–6.1	By-product of drinking water disinfection
Germanium (ppb)	2019	0.3	0.3-0.3	Naturally present in the environment
Manganese (ppb)	2019	40.5	6.6–40.5	Leaching from natural deposits
Nickel (ppm)	2020	0.0013	0.0013-0.0013	Nickel is a natural element of the earth's crust; therefore, small amounts are found in food, water, soil, and air
Sodium (ppm)	2020	37	37–37	Erosion of natural deposits

- ¹ Routine and repeat samples are total coliformpositive and either is *E. coli*-positive or system fails to take repeat samples following *E. coli*positive routine sample or system fails to analyze total coliform-positive repeat sample for *E. coli*.
- ²Turbidity is a measure of the cloudiness of the water. It is monitored because it is a good indicator of the effectiveness of the filtration system.
- ³ Unregulated contaminants are those for which EPA has not established drinking water standards. The purpose of unregulated contaminant monitoring is to assist EPA in determining the occurrence of unregulated contaminants in drinking water and whether future regulation is warranted.

